



**money
advice
plus
services**

helping you make
money and debt
manageable

We offer professional quality marked advice services to help manage debt, develop financial capability, improve income recovery and understand “what works”

money advice plus services (MAPS) is a registered charity with 15 years' experience of providing telephone based money advice services.

The demand for quality money and debt advice is high in these difficult post recession times and with changes to welfare benefits planned.

By investing in advice services you will be making a positive difference both to people's lives and to your business.

We provide a range of services to support Financial Inclusion strategies and help you achieve your objectives.

We specialise in supporting people living in low-income households especially the financially excluded and vulnerable.

You can be reassured that the advice service meets the National Quality Mark standards set by the Legal Services Commission. We are an independent advice charity, and a member of AdviceUk and the Institute of Money Advisers.

**See overleaf for our full ranges of services
and how to find out more**

We offer expertise in the following:

- Debt advice to help people resolve their debts and ensure priority creditors are paid.
- Income maximisation to ensure people claim their full welfare benefit entitlement and other sources of income available to them.
- Budgeting and money management to help people develop financial stability and meet their commitments with confidence.
- Access to our new arrears and debt management payment plan backed by Payplan.
- Help people with opening and using bank and credit union accounts, and accessing affordable credit.
- Help to reduce fuel poverty through energy debt advice, getting the best energy deal, and assistance with claiming grants and help available from energy efficiency initiatives.
- Training and guidance for front line staff to give them the knowledge and tools to identify people with financial difficulties and make timely and effective interventions.
- Consultancy and training services, including financial inclusion and strategy evaluations to help you ensure effective impact.
- Resident workshops designed to improve the knowledge, skills and confidence needed to manage money effectively.

To find out more please contact Gail Devries CEO

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Community
Legal Service



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